



Connecting our providers for a healthier Montana.

Our Core Services



COMPREHENSIVE PATIENT RECORD

BSCC receives data from health systems, hospitals, clinics, behavioral health facilities, FQHCs, Montana Medicaid and other providers across Montana creating a consolidated and comprehensive record. Data is sent to the health information exchange (HIE) as patients receive care so all providers have immediate access, enabling them to treat the whole patient and address their specific needs.



MEDICATION HISTORY

The medication history service offers an aggregated list of prescribed and dispensed medication data at the point of care. Through BSCC's partnership with DrFirst, the patient care team has access to comprehensive medication information to enable more informed care decisions and prevent adverse events.



PATIENT EVENT NOTIFICATIONS

Notifications are generated when the patient experiences a significant event such as a hospital admission, discharge or visit to the Emergency Department. Any member of the patient's care team can subscribe to notifications so that proactive interventions can occur as these events happen.



DIRECT SECURE MESSAGING

Direct secure messaging (DSM) is a standardized way of exchanging health information securely over the internet. Similar to email - but more secure - direct messages are authenticated and encrypted to ensure sensitive data is sent and received by authorized parties only.



Implementation in Progress

ANALYTICS

The analytics solution enables population health reporting, quality measures and tracking of key performance metrics. Dashboards allow users to view patient data using demographic and geographic filters. Clinical quality metrics support statewide initiatives such as the Chronic Disease CMS Measures. Additional analytics services support specific programs and projects.

IMAGE EXCHANGE

Image exchange technology (which will be a BSCC Core Service) facilitates timely and secure electronic access to view, download and share medical images and the associated imaging reports. Image access will include Montana providers, Veterans Health Administration sites, and other members of the federated network.

Our Access Options

PROVIDER PORTAL

The provider portal allows direct access into the HIE using standard browser technology.

SINGLE SIGN-ON

Single sign-on (SSO) technology embeds HIE access within a participant's local electronic health record (EHR). Users can access the HIE from within the EHR patient record with just one click.

DIRECT QUERY

Direct query allows participants to set up automatic queries from their EHR using IHE transaction standards. Instead of logging into the HIE, patient data is automatically pulled from the HIE when the user opens the patient record in their EHR.